

Health Law Advocates (HLA) is a 501(c)(3) public interest law firm whose mission is to provide *pro bono* legal representation to low-income residents experiencing difficulty accessing or paying for needed medical services. HLA is committed to ensuring universal access to quality health care in Massachusetts, particularly for those who are most at risk due to such factors as race, gender, disability, age, or geographic location. With its partner organization, Health Care For All, HLA combines legal expertise with grassroots organizing and policy reform to advance the statewide movement for universal health care access.



WE DON'T LET INSURANCE CARRIERS GET AWAY WITH: ~ Invalid refund requests ~ False claim denials ~ Processing claims out of network ~ Failing to abide by your contract ~ Breaching state or federal payment timelines



Solving Insurance and Healthcare Access Problems | since 1996

What does PAF do?

Patient Advocate Foundation is a national non-profit organization that serves as an active liaison between the patient and their insurer, employer and/or creditors to resolve insurance, job retention and/or debt crisis matters relative to their diagnosis through case managers, doctors and attorneys. Patient Advocate Foundation seeks to safeguard patients through effective mediation assuring access to care, maintenance of employment and preservation of their financial stability.

Are your services free?

Yes. Patient Advocate Foundation provides case management services, educational materials and live chat services at no charge to patients.

How can I get case management assistance?

If you have a chronic, debilitating or life threatening illness and would like to have direct communication with a member of PAF Patient Services, please call us at 800-532-5274 800-532-5274 FREE. We have access to a wide variety of resources and can offer intervention if necessary.