# Accessing Presentations and Materials

2020 MGFA Virtual Conference

# Login Information

- Follow link below to MGFA's Virtual Conference Website:
  https://onlinexperiences.com/scripts/Server.nxp?LASCmd=AI:1;F:US!5&RandomValue=1586876982190

  1) New visitors must register;

  2) If you already registered, please login with your associated email address;

  3) If you are having trouble viewing presentations, please be sure to run a system check and **allow** pop-ups in your browser.

**For step-by-step instructions, please continue to next page.**

*For additional assistance, please contact the MGFA at mgfa@myasthenia.org or 1-800-541-5454*

**Step 1:** Visit the Virtual Conference Website

- First time visitors must register, by clicking the 'Register NOW' button;
- If you are already registered, enter your email and then click 'Enter';
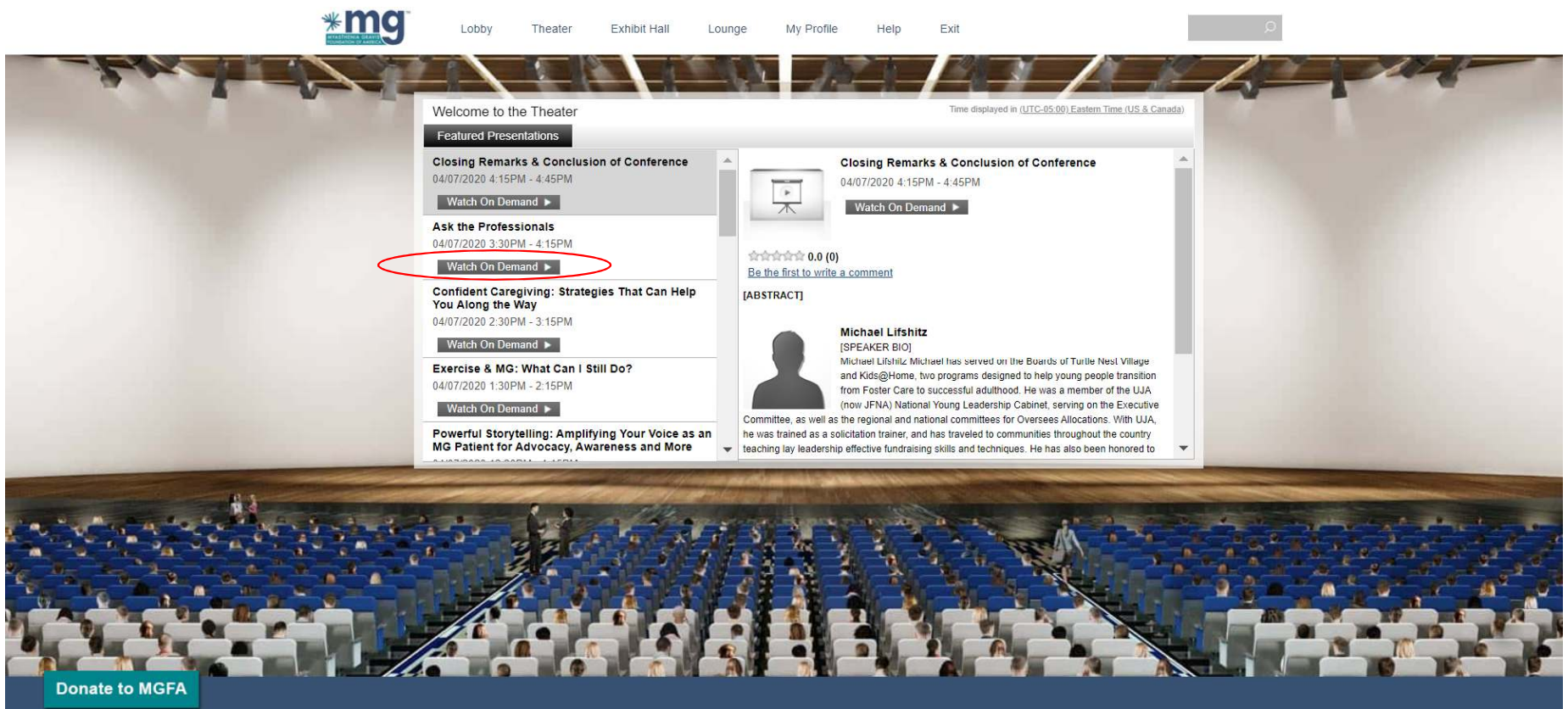- Link: https://onlinexperiences.com/scripts/Server.nxp?LASCmd=AI:1;F:US!5&RandomValue=1586876982190.

# Step 2: Enter Theater to View the List of Presentations

- The theater can be accessed by clicking on the theater button under the MG video or by click 'Theater' in the top navigation bar;
- Check out the Exhibit Hall to visit sponsor booths.
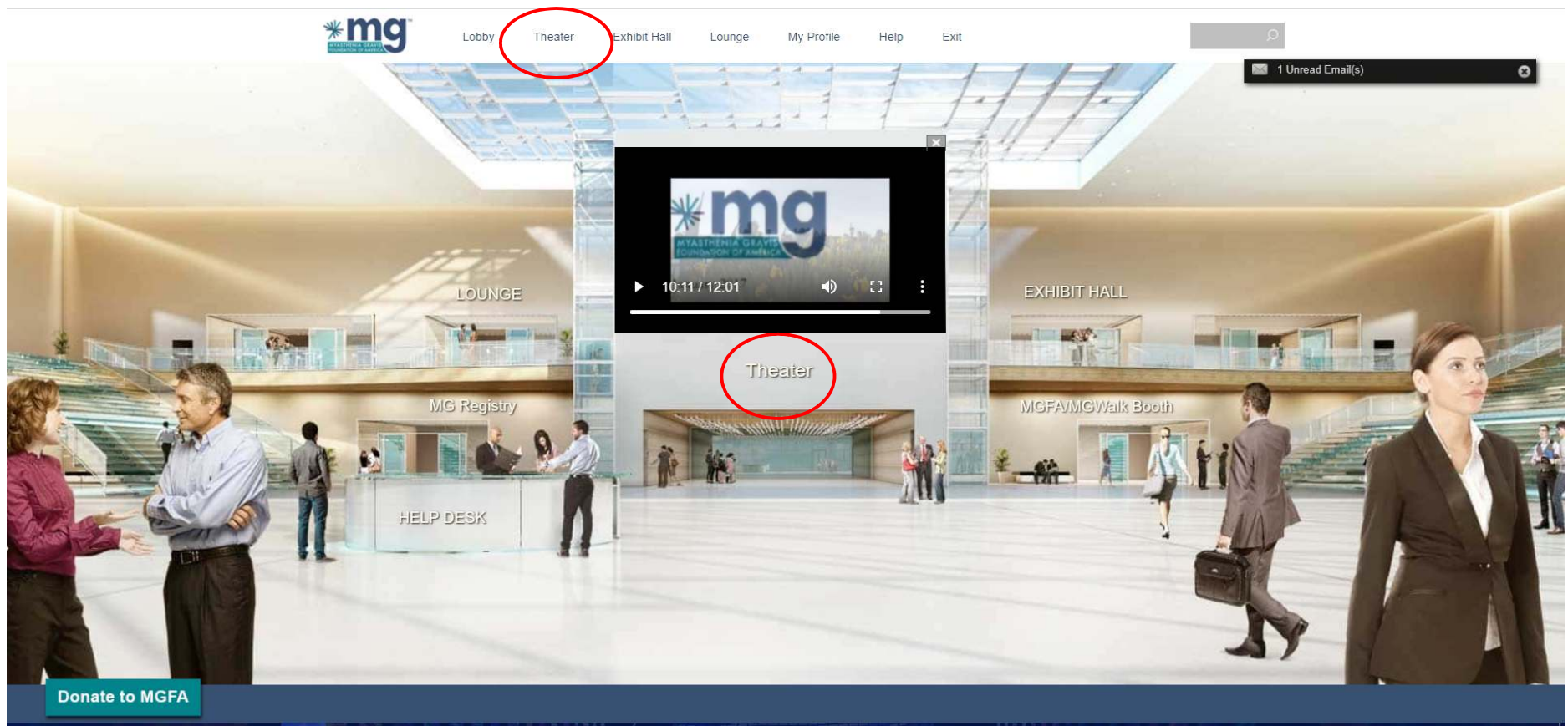
# Step 3: Watch Sessions on Demand

- Under Featured Presentations, scroll down to find the session you'd like to view;
- Click 'Watch on Demand' to enter the session;
- Click on the session title to populate speaker bios on the right.

# **Step 4:** View Presentation and Download Slides

- The presentation will pop up in a new window / new tab. It's important to **not** have pop-up's blocked in your browser settings;
- The video presentation and slide presentation will play automatically. You can pause or stop the video at any time;
- To download the PDF version of the powerpoint presentation, click on the View button in the bottom right box.
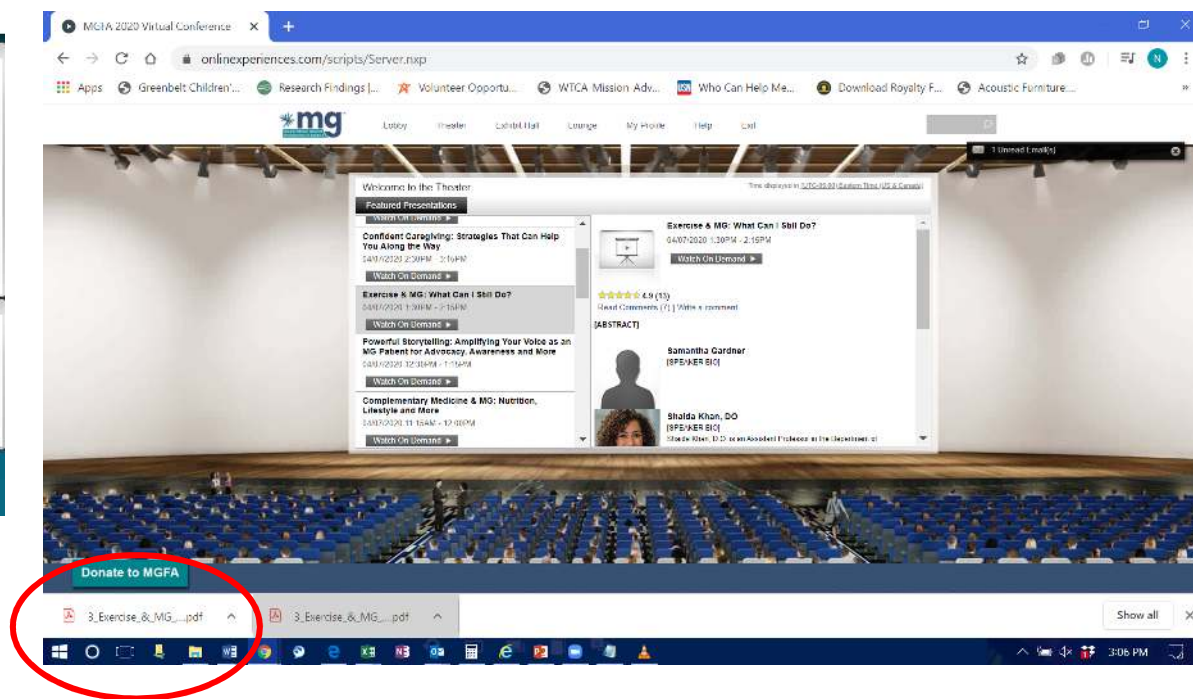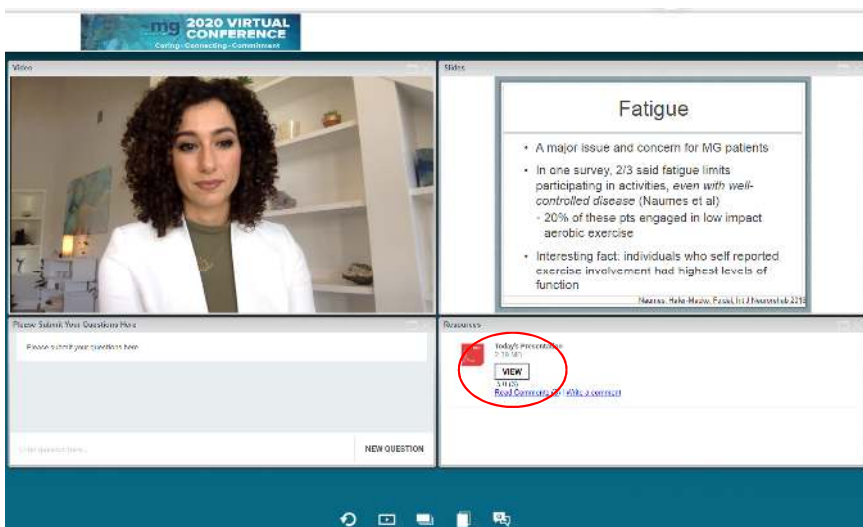
# **Step 5:** Retrieve Downloaded Presentation

- After you click on 'view' in the presentation window, the download will take place in the main Theater window of your browser;
- When you open your browser, recent downloads can be found at the bottom of the browser window.

# Computer Tips

**Platform Suggested Browsers**

- [Firefox](Firefox) and [Chrome](Chrome)

**Displaying Secure Content**

- If you are having problems viewing mixed content (http non-secure and https secure content on the same page), [click here](click here) for more information.

**Connectivity Issues**

- If you are experiencing problems connecting, it may be due to the configuration of your company's network. Certain firewall configurations can prevent the communication features from functioning properly. [Click here for details](Click here for details).

**Problems with Presentations**

- If you are experiencing difficulty viewing or hearing a presentation, first run this [system check](system check) to determine if your system is configured properly for viewing presentations.

- If your system is configured properly and you are still experiencing issues, *please contact the MGFA at mgfa@myasthenia.org or 1-800-541-5454.*